

XM

OPERATOR USE

WASHTECH®

START

- Turn on at wall.
- Ensure Drain Filter (3) and Wash Pump Filter (2) are firmly in place.
- Check the Scrap Tray (1) is in place and shut door.
- Turn the Selector Switch to any Cycle (I, II or III).
- Power light will glow red and the machine will fill automatically.
- Once full, rinse heating will start.

OPERATION

- Use Selector Switch to chose cycle of I (1 minute), II (2 minutes) or III (3 minutes).
- Load items into the machine and shut door.
- Run light glows green while machine operates.
- When run light goes out, the cycle is complete.

NOTE: The machine may be started while the rinse water is being heated – the machine will continue to run the wash cycle until the rinse water is up to temperature.

SHUT DOWN - EVERY NIGHT

- Open the door, press the Drain switch and leave the door open.
- Allow to drain for approximately 1 minute or until the tank is empty.
- Turn the Drain Switch off, turn the Selector Switch to 0, and turn power off at wall.
- Once the machine has cooled down, clean the wash tank, then remove and rinse the Drain Filter Basket (3)
- Check and clear any waste from inside the drain sump.
- Replace Drain Filter Basket and Scrap Tray back into machine.

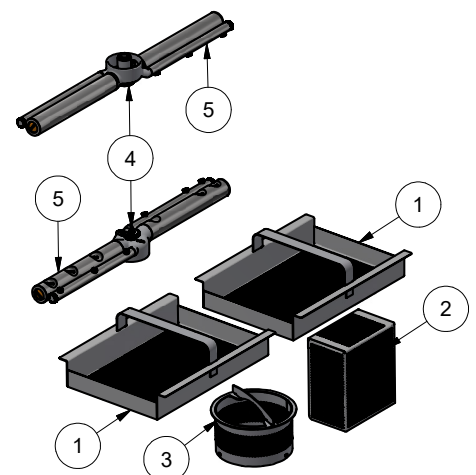
CLEANING – AT LEAST ONCE A WEEK

- Remove, rinse and replace when machine has cooled down:

Scrap Tray	1
Wash Pump Filter	2
Drain Filter Basket	3
Wash/Rinse Arms	4
Thumbscrew	5
- Unscrew thumbscrew (5) to remove Wash / Rinse Arms.
- Inspect and clear all jets in the upper and lower Wash/Rinse Arms.
- Use a small object (e.g. toothpick) where necessary to remove any blockages.
- Check wash element once cool and clean if necessary.

SUGGESTED BEST PRACTICE

- | | |
|-----------|--|
| Pre-rinse | Scrape and/or rinse trays, plates & glasses in cool water. |
| Chemical | Use a good quality non foaming commercial detergent and drying agent – do not use domestic detergents which will cause the machine to foam.
Do not use domestic tablets or excessively chlorinated chemicals. |
| Servicing | A dishwasher technician should service this machine at least every 6 months or 15k cycles. |



XM

TROUBLESHOOTING

WASHTECH®

ISSUE	CAUSE										
	POOR PRE-SCRAPING	CARRY OVER OF SOAP FROM SINK	OVERLOADING RACKS	INADEQUATE MACHINE CLEANING	INSUFFICIENT WATER PRESSURE/FLOW	INSUFFICIENT WASH TEMPERATURE	WASH/RINSE JETS BLOCKED	WASH/RINSE ARMS NOT ROTATING	DETERGENT DOSAGE LOW/HIGH*	RINSE FLUID DOSAGE LOW/HIGH*	POOR WATER QUALITY**
DISHES NOT CLEAN	●		●	●			●	●	●		■
STAINING	●						●	■	●		■
FOAMING		●		■	●	●			■	■	
PROTEIN BLOOM	■		■	●			■	■	■		
DIRTY MACHINE	●			●			■	■	■		■
FOOD RESIDUE ON WASHWARE	■		●	■			■	■	●		
FILM / SPOTS ON WASHWARE			■	■	●		■	●	●		■
DETERGENT RESIDUE					●		■	●	●		
GREASY FILM / NO FIZZ IN DRINKS			■							●	■
HIGH DETERGENT USAGE				■					●		
HIGH RINSE FLUID USAGE				■						●	
WET WASHWARE			●	■		●				●	
SCALE BUILD UP IN MACHINE				■					■		●
FILTERS NEEDED ON OTHER EQUIPMENT											●



Likely Cause of Issue



Possible Cause of Issue

* For issues most likely due to incorrect chemical dosages or other chemical issues, we recommend you consult your chemical supplier and/or a local chemical expert prior to calling in a dishwasher technician.

** For issues that are likely due to poor water quality (scale building up, filters being required on other kitchen equipment etc.), we recommend you consult a local water specialist prior to calling in a dishwasher technician.

IF PROBLEMS PERSIST CONTACT YOUR SERVICE PROVIDER

Service 1300 269 801
 Customer Service 1300 264 217
 Washtech XM Series-5 Jun-25

